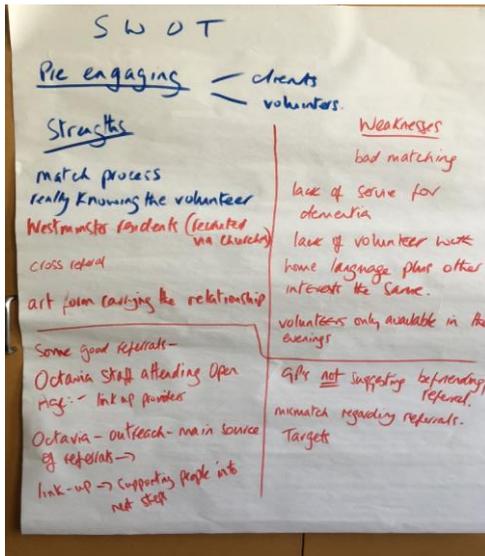


Notes from meeting held Tuesday 10th July 2018 at One Westminster.

Attendance – please see list below. Apologies: Caz from The Abbey Centre.

1. Jackie introduced looking at the possibility of making a funding bid to support key aspects of befriending older people work in Westminster. Potential funders – Big Lottery and the anticipated Loneliness Fund. A partnership bid, supporting all our work, would add to and would not inhibit or block individual organisation's from making their own bids to these or other funders.
2. The meeting decided to do a SWOT analysis, looking at what works well and what doesn't currently for socially isolated older people and for volunteers:



3. We identified some key factors and strengths which would be relevant in developing joint working:
 - a. Locality-based services (recognising NHS locality developments)
 - b. Speciality services within the sector – e.g. Resonate Arts for Dementia; Octavia Link Up team; Third Age Counselling.
 - c. Ability to share volunteers – if one group has a surfeit.
 - d. Good referrals already between projects (and Open Age encourage self-referral).
4. From this and the ensuing discussion, the meeting started to consider opportunities as identified unmet needs. We also identified the Octavia Foundation as having a very key role in provision for older people in Westminster – a likely leader for any partnership.
 - a. We listed those issues which currently put clients beyond volunteer befriending reach
 - i. Significant dementia (Resonate work with, but have limit to capacity)
 - ii. Higher risk mental health issues
 - iii. Language needs that can't be matched to
 - iv. Particularly challenging personal and/or home hygiene
 - v. Unmet care needs which needs to be addressed as a priority over befriending
 - vi. 'Refuseniks' – people who refuse help but are isolated and lonely.
 - b. Need for extra training programme for volunteers – to enable them to be matched with these need, primarily those with dementia

- c. Extra outreach and/or training within BAME community organisations to encourage recruitment of mother tongue befrienders.
- d. Promotion of befriending within Westminster
 - i. Possible ‘ambassador’ role linking and promoting referrals
 - ii. Event bringing together befriending projects and Care Navigators/GPs.
- e. **Next steps**
 - i. **Emma (OW) will collect info about all the current befriending projects**
 - ii. **Next Subgroup meeting will be a workshop, sharing and exploring fully current induction and training provided by projects. To include:**
 1. **Essential aspects of induction each project identifies**
 2. **Philosophy/approach to befriending**
 3. **Desirable extras**
 4. **What is expected of volunteers**

5. DATE of NEXT MEETING – Wednesday 26th September

Suggestion is that we have the subgroup meeting as a workshop over lunch, after the OPSP Network meeting on Isolation.

ATTENDEES

Name	Current Employer	Email
Francis Ngale	Carers Network	francis@carers-network.org.uk
Carly Connolly	Age UK Westminster	carly.connolly@ageukwestminster.org.uk
Natalie Castro	One Westminster – Befriending Project	n.castro@onewestminster.org.uk
Kathryn Gilfoy	Resonate Arts (Westminster Arts)	kathryn@resonatearts.org
David Hogarth	Neighbourcare St Johns Wood & Maida Vale	davidhogarth1764@gmail.com
Emma Plouviez	One Westminster	e.plouviez@onewestminster.org.uk
Neil Drinkwater Alexandra Kerswell Jackie Rosenberg	West End Community Trust Open Age – Westbourne Hub Manager One Westminster	akerswell@openage.org.uk j.rosenberg@onewestminster.org.uk