

**Summary of suggestions from 40 + participants of WCN meeting – 19 May 2016
in response to questions asked by West London CCG and Central London
CCG following a presentation on proposed CCG strategy.**

Question 1

**Do the priorities [expressed in the presentation] resonate with your experience
of health and wellbeing in Westminster?**

- Yes, the priorities resonate – but what is the in-depth action plan?
- A great deal of effort/resources will be needed to implement the CCG scheme
- Health and well being needs early intervention to help those in need continue to lead a normal life. At the moment too many people get statutory help. Only when they are in crisis.
- Housing /poverty not considered as an issue, nor are inequalities such as ethnicity, poverty, class and disability. Neither is social prescribing – advice and arts – in CCG priorities – other CCGs are doing it.
- Diversity of voluntary sector is its strength, yet commissioners are trying to simplify/collaborate/join up, then piggy back on small organisations
- Commissioners are far removed from community / patient / patients' groups
- Commissioners need to be more open to new ways of working
- One-way communication from CCGs – organisations feel they are talked down to as opposed to talked to
- Services should be delivered at point of need, not higher up.
- Health & Wellbeing Board very statutory-sector heavy - needs more voluntary sector reps to balance debate

Question 2

**How can we collaborate with the voluntary and community sector to improve
health and well-being in Westminster?**

- Third sector WANT to be part of solution, working closely with policy makers in consultation
- Every size of service provider to be at table
- Need a voice!! Meaningful representation and collaboration where third sector is allowed to have a distinct voice.
- Commissioners need to be more open to new ways of working. New models of care.
- Got to go higher up, e.g. Government work on housing, and lower down e.g. joined up social services
- Diversity of voluntary sector is strength, yet commissioners are trying to simplify/collaborate/join up then piggy back on small organisations

- It's much more cost-effective/efficient working at local level. Wastage operating at higher level!
- Community navigators to sign post people
- Local services directory that healthcare professionals are fully aware of