

# OLDER PEOPLE SERVICE PROVIDERS NETWORK

*Meeting held online on Tuesday 15 Feb 2022, 2-4pm.*

1. **Attendees** – please see attendance list below.
2. **OPSP Network meetings** – proposal is to have two Westminster based ones, ideally in person; and two borough with K&C, possibly online.
3. **Information share** – participants each spoke briefly about the recent focus of their work with older people.
4. **WCC proposals for Adult Social Care** had been circulated – in which various models for provision of preventive services for older people are outlined. Age UK Westminster agreed to share their response to the proposals, which also reflect views expressed in the meeting:

An entirely personalised market would mean: -

- No commissioned services
- Current commissioned contracts cease at the end of agreed renewal-
- No more block payment contracts
- Service providers to work with Direct Payments, DP Brokerage services, Private funders

Pros: Increased choice to individual; Care professionals/carers get access to all data.

Cons:

- Individuals require support to find the services they wish to access - this requires a brokerage service.
- Our experience tells us that older people can find choice daunting and would prefer to have the support of a trusted organisation.
- No investment/sustainability for organisations to deliver a quality service.
- Individuals struggle to manage/understand how to use budget and need support.
- Digital exclusion.
- Older people who don't have family to support them and particularly when they are already isolated find it challenging to establish new relationships.

5. Next meeting: invite speaker on dementia services. Shelley offered to take on the role of Chair. Date tbc, sometime in June.

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