

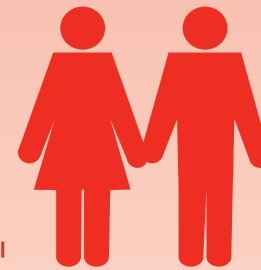
THIS YEAR...

Time & Talents

Impact Report 2018–2019



WE **SUPPORTED**
56 ORGANISATIONS



WITH
1,404
VOLUNTEERS



ACROSS **204**
PROJECTS



OVER
6,190
HOURS



FOR **10,955**
BENEFICIARIES



City of Westminster

 **ONE**
WESTMINSTER

A word from the Chair...

“**Time & Talents** has continued to deliver employer-supported volunteering in Westminster throughout the year of 2018 to 19. Working with a wide range of organisations - from government departments to Westminster-based businesses - we have enabled skilled employees provide invaluable expertise and resources to 56 local charities. Together we have positively impacted on the lives of many people who needed support in the borough. We are delighted to note that 98% of employee volunteers surveyed enjoyed volunteering and would volunteer again.

The majority of volunteers gained valuable experience and reported a greater understanding of the challenges facing the local community. Many also thought volunteering had contributed to their professional skills and group volunteering had improved their relations with colleagues. All the charities were delighted to receive corporate support as volunteers at their project made a great impact on the individuals and communities they serve. **Time & Talents'** focus continues to create the right partnerships where business goals support community need, whether for a one-off event or a long-term collaboration.

Congratulations to all employees who have contributed their working days to volunteer in the community and a big thank you to the **Time & Talents** team for making it happen.”

Laura Cordingley, Chair of One Westminster



About us

Time & Talents has built successful sustainable partnerships between businesses and charities in Westminster since 1996. For the past five years we have established strong ties with One Westminster's extensive network of more than 100 local community organisations, and our corporate partners gain direct access to this wide network of organisations that spans all sectors. We facilitate skilled employees to volunteer and make a huge difference to the lives of disadvantaged people living in the borough.



We are fast becoming the 'place to go' for employee volunteering in Westminster, developing long-standing relationships that benefit all involved.

How Time & Talents helps us

“The **Time & Talents** programme enables our employees to reach out to tackle specific needs in the community and support local charities at all levels from providing gardening help to marketing training — and gives our business partners a range of opportunities and activities to get involved with to make a difference.”

Anne Folan, Community Liaison Coordinator,
John Lewis Partnership



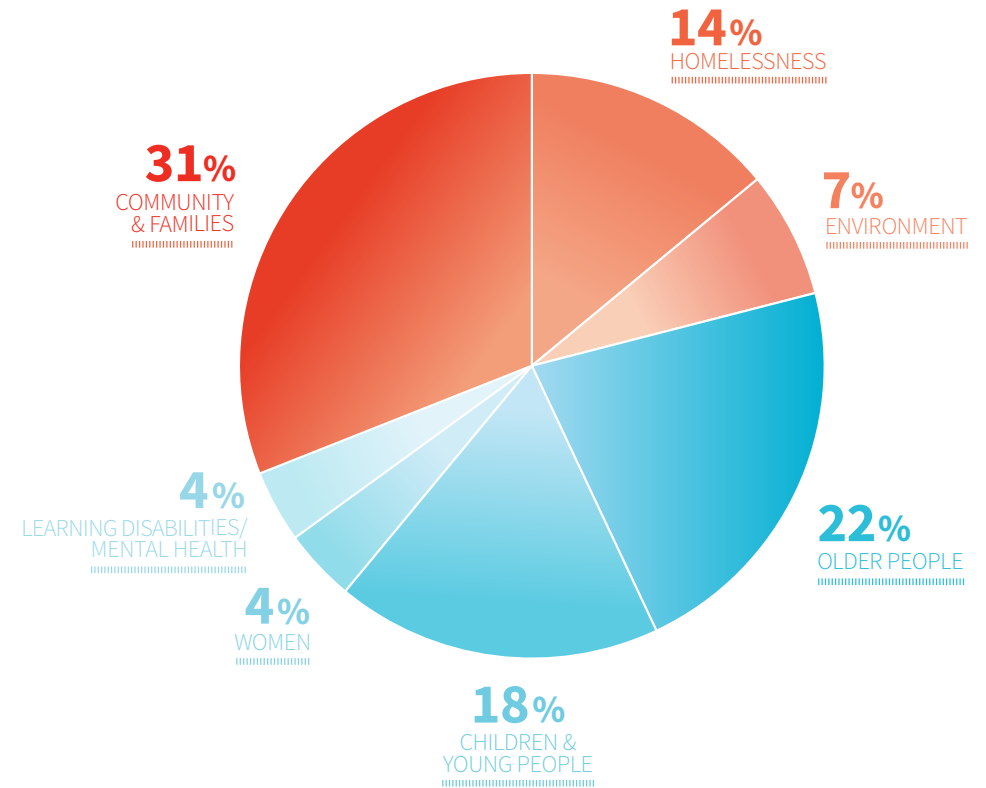
Our partners include:



Our impact

Time & Talents works with charities, schools and community groups from across Westminster, tackling a broad range of social issues. We like to ensure our impact is widespread and varied.

IMPACT DISTRIBUTION 2018 – 2019



The percentages have been calculated from the total number of completed projects in 2018-2019

Our programmes

Each **Time & Talents** programme is designed to match our volunteer pool with different areas of community need.

Skillshare

Whether volunteering as an individual or part of a team, employees use the skills developed through their careers to effect change in the community. In this way, we have provided key support for charity staff, such as peer mentors, training workshops and trusteeships. Our volunteers also work directly with disadvantaged members of the community on issues such as unemployment, isolation and literacy.

This year more than a third of all corporate volunteering involved skill-based volunteering activities, including employability, IT support sessions, mentoring, DIY and healthy cooking workshops, as well as leadership training.



Practical



Supporting charities with manual tasks, such as painting and decorating, cleaning and clearing, or gardening and environmental regeneration, improves communities where there is limited capacity and resources; an active, teambuilding approach to volunteering.

This year we delivered 123 practical and environmental activities with 1,092 volunteers who supported homeless centres, food banks, care facilities and community hubs.

Organisational support

Employee volunteers provide professional skills by sharing their expertise to train charity staff and volunteers. Through topical workshops and training sessions employees provide crucial support that small local organisations would otherwise be unable to access.

This year we facilitated professional workshops on Excel, online access safeguarding for children, web development and IT support, auditing and trusteeship.



Skills for Schools

Our local network of schools and colleges benefitted from employee-led workshops, classes and school trips. We ensured strong outcomes by tailoring projects to the interests and experiences of the volunteers and the learning objectives of the school.

This year we placed 54 volunteers who provided 152 hours of professional support benefitting 207 students at seven Westminster colleges.

Reading Mentoring programme

Now in its third year, the Reading Mentoring programme is a partnership organised by **Time & Talents** with Westminster City School to support 11- to 12-year-old students by providing reading mentors from our corporate partners. Employee volunteers from John Lewis have given 225 hours over three terms to help students to improve their literacy.

“Such support at the earliest stage of a student’s secondary school career has a proven impact on later academic development.”

Chris Chapman, Library Manager, Westminster City School

Case study: Employability support

Time & Talents in partnership with 81 professional volunteers from 10 partners delivered 12 employability sessions to support local community members who are out of work or seeking a better career. Sharing their personal educational and professional experiences, volunteers ran 200 hours of support sessions for job applications, CV writing and mock interviews at homeless centres, mental health charities and employment support hubs. A high-impact way for individuals and teams to help others help themselves.



“Great to be able to use professional skills in the session. Nice to interact with the charity also, you could really see the impact on the day.”

Volunteer, Regents' University

“Thanks for the workshop today. It was very helpful to me for my interview. It boosted my confidence.”

Workshop participant, women's hostel

Time & Talents also facilitated office visits, speed mentoring and career advice sessions benefitting more than 790 students in seven Westminster colleges and academies. Professional volunteers took part in career fairs, speed mentoring session, and ran career advice workshops at local schools. The young students gained both insight into the different job opportunities in a range of career paths and received useful answers to their questions about potential career options.



“The volunteers were full of enthusiasm and were very helpful in answering all the questions that the students had.”

Gary Zawadzki, Subject leader of Economics, Harris Westminster sixth form college

Case study: 10 projects in a day

Time & Talents facilitated 10 different volunteering projects for private equity firm Advent International's Summer Volunteer Day. The company closed its London office for an afternoon so that all their staff could volunteer at local charities and schools to benefit 10 community organisations.

The projects included making lunch for the homeless, running a tea party for older people, Excel training for charity staff, gardening at a dementia care centre, running a healthy eating workshop, a charity shop challenge, lunch and games with the learning disabilities group, a food bank collection, and art & crafts with primary school children.

Business outcomes

- 100% of Advent International's volunteers reported an increased knowledge of the local community and felt that they had improved the company's brand and reputation
- 100% of Advent International's volunteers said they enjoyed volunteering and would volunteer again

Community impact

- 295 hours were provided that added tremendous value to 10 charities
- 442 people were supported directly by volunteers

“ I am writing to say how much we enjoyed our Excel tutoring from the marvellous and very talented volunteers from Advent. We all gained a huge amount from this session! ”

Alison Katerji, Head of Operations, The Carers' Network

“ Everyone had such a fantastic day on Tuesday. I do not think it could have gone better from my point of view. ”

Volunteering committee member, Advent International

Case study: Developing a volunteering culture

Time & Talents has supported the Department of Business, Energy and Industrial Strategy (BEIS) to encourage a strong volunteering culture. BEIS's busy volunteering committee is the driving force promoting group volunteering in team-building activities as a means to improve staff relationships.

In the past year, 370 BEIS volunteers gave more than 1,500 hours of their time to benefit almost 3,000 community members in Westminster.

As a large government department, one of BEIS's strengths is the sheer number of volunteers that can be mobilised. Community organisations see this support as invaluable, particularly as their resources and funding dwindle. A large BEIS team will take only a few hours to complete a task that would take a third sector organisation days to do, allowing staff to focus on the important work of supporting people rather than worrying about, say, their organisation's outside space deteriorating.

Business outcomes

- 86% feel they had a positive impact on the local community
- 67% have more knowledge of the local community
- 66% have stronger relationships with their colleagues

Community impact

- 30 community organisations received the help of BEIS volunteers at least twice in the year
- On average teams of BEIS employees volunteered every month directly benefitting 2,949 people

“ **Time & Talents** really made it easy for busy people to take a little time out their day to volunteer - and without them the day probably wouldn't have been as successful or even gone ahead! ”

Volunteer, Department of Business, Energy and Industrial Strategy

Employer benefits

Through **Time & Talents** our employer partners establish strong links with a wide network of third-sector organisations. Our unique position within parent charity One Westminster allows us to reach a broad range of small-to medium-sized charities – organisations that stand to gain the most from corporate volunteer support, but might otherwise be unable to access it.

As well as providing on-going support to those in need in the community, **Time & Talents'** volunteering programmes also help to nurture and develop the skills of our volunteers. By running workshops, planning projects, problem solving and teambuilding, employees can take on a wide range of responsibilities beyond their day-to-day roles.

Giving something back to the community also improves staff morale, while recognition for high quality and high impact volunteering gives employees a strong sense of fulfilment that can help retain talent in your organisation.



Employee volunteering survey results

Of **228** respondents:



Testimonials

“Every week, the volunteers’ activity ensures that we are able to meet the demand for food and other essentials needed. Without it there is a high risk that people will go without emergency packages. Please pass on my sincerest thanks to the teams of volunteers doing collections: it is hugely appreciated, and they gathered far more than I could ever hope for.”

James Quayle, Manager, North Paddington Food Bank

“Volunteering outdoors for a day working away from computers and desks to achieve a measurable community impact was enormously satisfying and I returned to work refreshed and less stressed. Highly recommended.”

Volunteer, Department of Business, Energy and Industrial Strategy



“A first-class experience. Amazed there are so many people working hard in the sector looking after those less fortunate. I was really impressed with the quality of the service/support on offer.”

Volunteer, Regent's University London

Aims for 2019 – 2020

“In partnership with Westminster City Council, **Time & Talents** is firmly establishing itself as the leading force for employee volunteering in Westminster with a fast-increasing pool of professional volunteers making a significant impact on the local community.

Next year we aim to increase the breadth and depth of support available to the sector, grow the capacity of small charities and reach more people in need.

We will be strengthening our partnerships with key community organisations, ensuring we are fully aware of the community’s changing needs.

We will further establish our leading role in facilitating corporate engagement by setting up more partnerships with an increasing number of businesses that share the passion to address key social issues in Westminster.

We will continue running our corporate-community networking events to improve business and community sector awareness and encourage corporate engagement and support businesses in their social value delivery, in line with Westminster’s ‘City for All’ strategy.”

Paola Pagliarin, Corporate Partnerships Manager, Time & Talents

The **Time & Talents** team (from left) Alexandra Hernandez, Gemma Murray, Paola Pagliarin and Quoc Truong.

