

Annual Report from

Jackie Rosenberg
Chief Executive

2017 - 2018



The Volunteer Centre

220 outreach sessions

1116 opportunities were published on the Team Westminster web-site

143 organisations in 1:1 or group sessions and 21 new groups supported

200 people spoken to during Volunteers Week (1-7 June). This included five libraries and a market stall at Church Street.

150 people attended Volunteers' Fair in October with 38 Westminster organisations.

We supported into volunteering:

73 parents 46 older people

257 younger people 642 unemployed 70 homeless people

23 people with a history of substance misuse

60 volunteers attended 7 'volunteer taster' days

'Before volunteering I had no confidence and felt quite down. Needed to do something different to increase my confidence and self-esteem..... Have now been volunteering for over five years with One Westminster, which has given me so much more confidence, gained skills, met so many different people throughout my volunteering journey and also made many new friends'

Maria Anastasi, Reception Volunteer, One Westminster



Voluntary Sector Support Service

65 organisations

129 one-to-one support sessions

12 group sessions including meet the funders events

1 tri-borough annual Funder's Fair

9 training workshops – including GDPR, development partnerships and recruiting volunteers

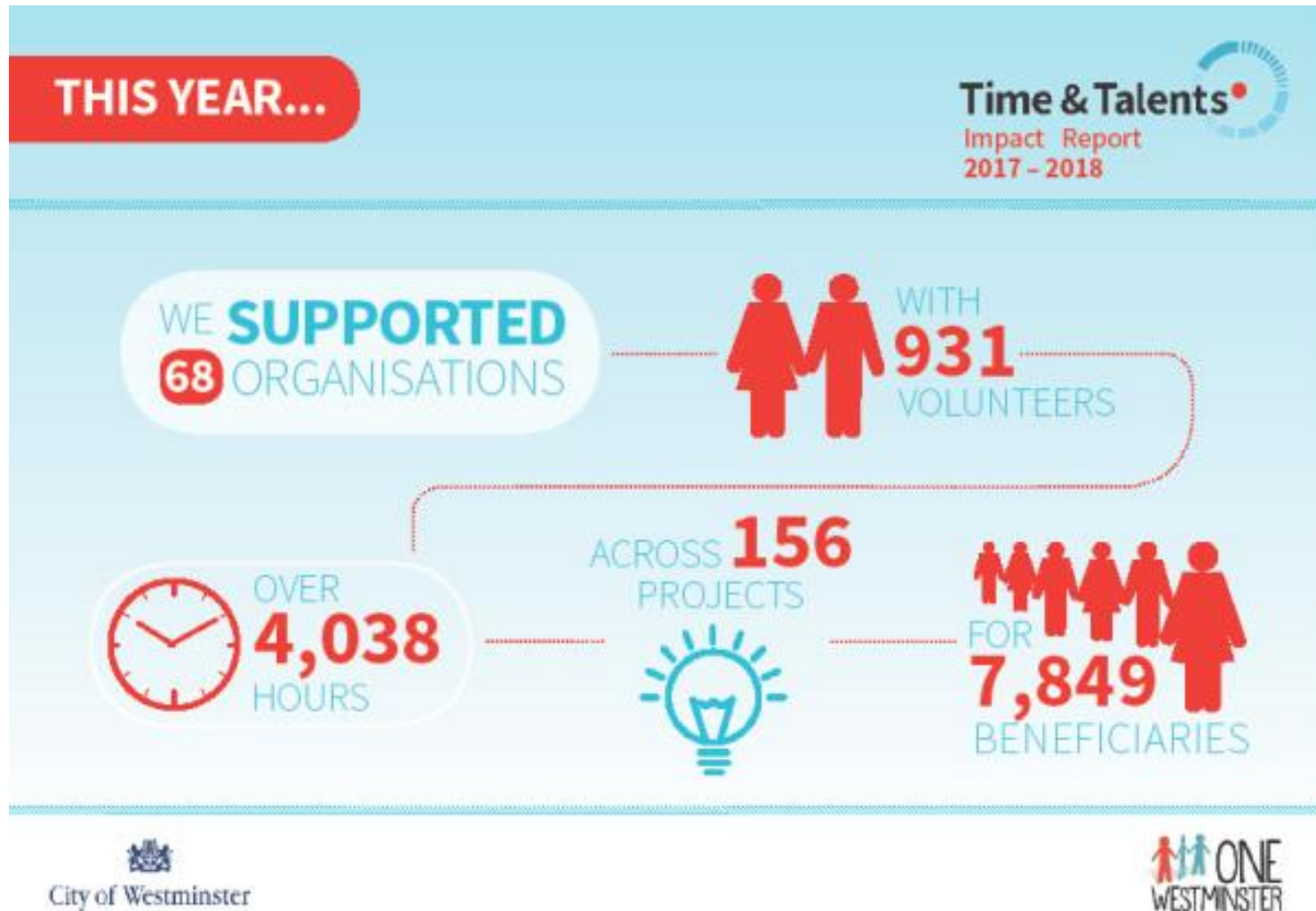
16 WCN, CYPN, Older People's Network meetings

“Your staff are exceptional. We have received encouragement and practical help not only when we asked for it. Staff very kindly got in touch with a potential Council funder to find out why we hadn't heard from them after many months waiting. This enabled us to re start the application process. So very helpful.”

Mayfair Community Choir



Employee Volunteering



“Getting to know the different jobs women can have within the business and what the job is like was very useful.”

Student at City of Westminster College

“Wonderful for female students to see confident young women talking about working in the corporate world.”

Martin Stritter, Teacher of Business & Economics, Paddington Academy



ONE WESTMINSTER'S PROJECTS FOR ADULTS WITH LEARNING DISABILITIES

49 adults with learning disabilities were referred with 34 active befriending and mentoring matches at the end of the year.

59 adults with learning disabilities were supported into volunteering 1,359 hours of direct volunteering

43 volunteers referred onto the council or other DWP-funded supported employment agencies.

4 individuals supported into 3 hours paid work a week as a result of these referrals.

A huge thanks goes out to the 14 individual agencies we worked with through the year.

ONE WESTMINSTER'S BEFRIENDING PLUS PROJECT FOR OLDER PEOPLE

This year the project supported 73 active matches. This involved supporting over 87 individuals through the process of registration, training, DBS checking and matching to become a volunteer and a further 82 referred clients with meetings, assessments and finally matching.

"I don't know what I would do without my volunteer. We always make a point of getting out and going for a coffee, even when I am not really in the mood. And afterwards, I am always so glad that I did".

Service User



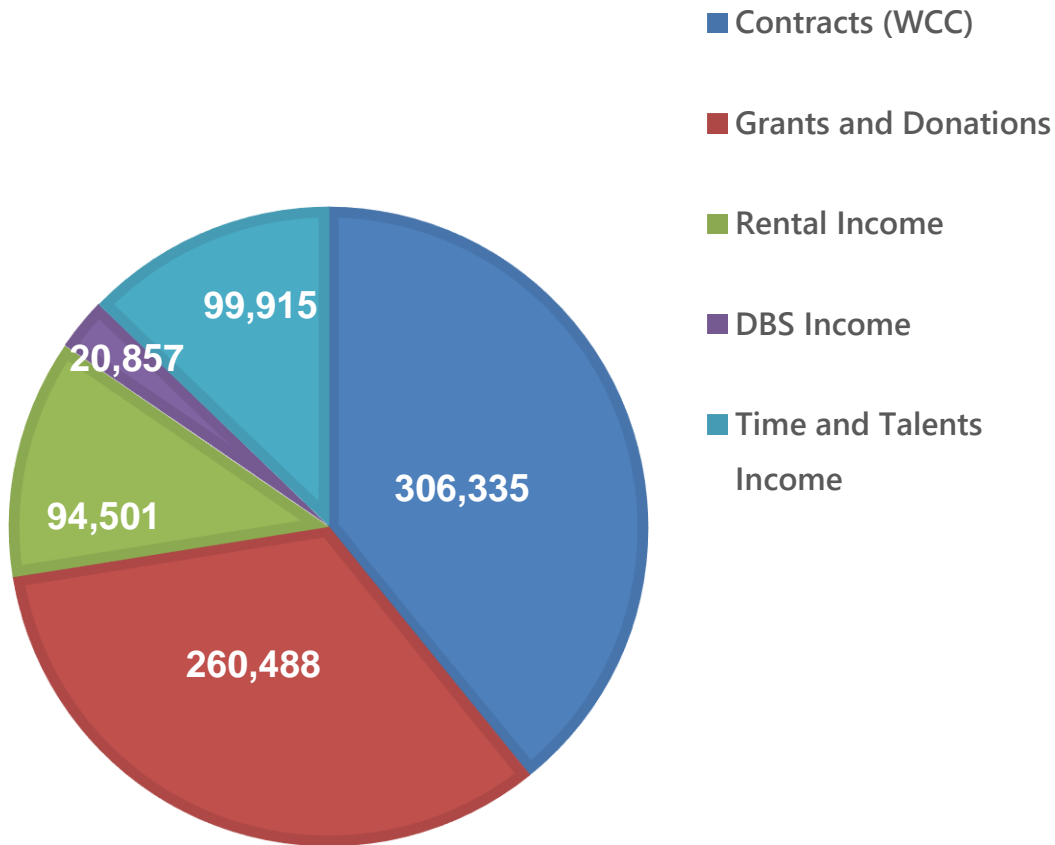
3 DBS training sessions provided to 47 staff/volunteers from Westminster Voluntary organisations

**700 DBS FORMS
PROCESSED**

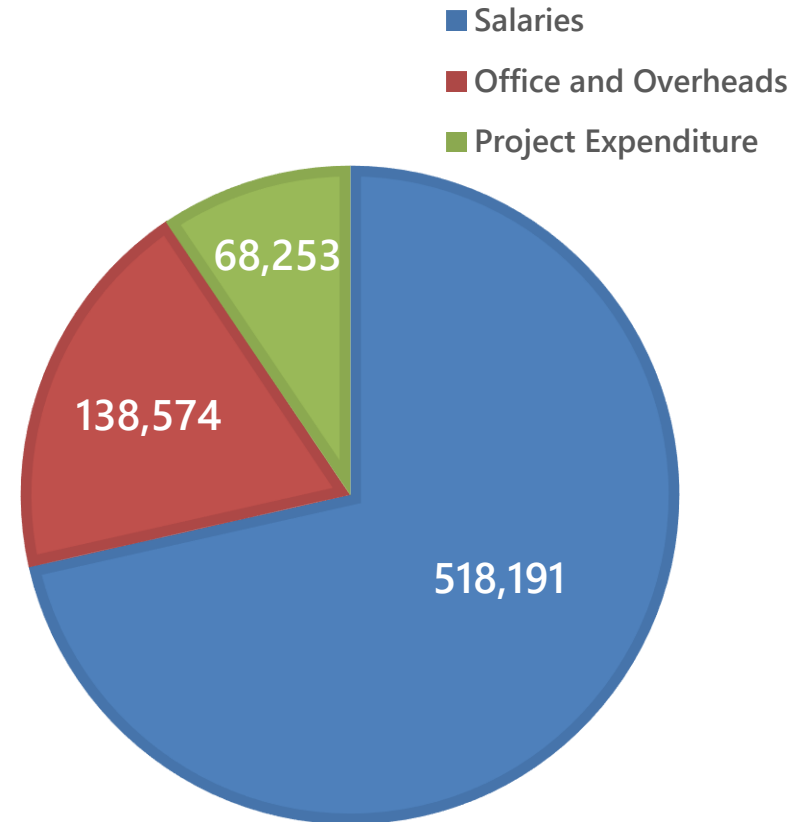


Annual Accounts – 2017-18

INCOME



EXPENDITURE



Reserves at 31st March 2017 £57,847
Reserves at 31st March 2018 £164,778

The Year Ahead – 2018-19

Internal:

- Secure revised and extended 2 years' volunteering contract
- Secure funding to support Befriending Plus and Adults with Learning Disability funding.

Volunteering:

- Improved reach into most disadvantaged neighbourhoods
- Develop and implement strategy to support those with mental health illness into volunteering
- Develop network for Volunteer coordinators
- Create a wider choice and increase the number of opportunities available on the Team Westminster Website'

Time and Talents:

- Develop strong relationships with City Council's contractors and extend employee volunteering
- Strengthen relationships with BIDS to support strong CSR.

The Year Ahead – 2018-19 (continued)

Support to Voluntary and Community Sector:

- Secure high volume and improved response to Annual voluntary sector survey
- Develop strong Small Groups network
- Develop opportunities for Charity CEO's to meet and support each other
- Strengthen role of voluntary sector in NHS delivery in both Central and West London CCGs
- Identify opportunities for greater partnership working across the sector
- Support a strong, vibrant, relevant and successful Westminster Community Network

